



# IT Information Update

## IT Maintenance Begins on 4-1-22

Beginning **Friday, April 1 from 7 to 8 p.m. (ET) and Saturday, April 2 at 8 a.m. through 8 p.m. (ET) Sunday, April 3, 2022**, Office of Information Technologies (OIT) systems engineers will perform a variety of planned maintenance activities and upgrades.

Major IT services that may be UNAVAILABLE for some or all of the maintenance period include:

- Banner and administrative applications that use Banner data:
  - Class registration (NOVO)
  - Banner Admin pages
  - Self-service Banner systems
- Advance and other Oracle databases and related applications
- Business Objects
- Course Instructor Feedback
- DegreeWorks (Graduation Progress System)

Services NOT affected by this maintenance include:

- Internet access
- Wired and wireless network services
- Google Apps (Gmail, Calendar, Drive)
- VPN
- CorpFS file storage
- Canvas/Sakai
- [www.nd.edu](http://www.nd.edu) (main ND web page)
- PrintND (Pharos)
- Centrex telephones

For 24/7 self-service assistance, go to: [servicenow.nd.edu](http://servicenow.nd.edu), or contact the OIT Help Desk during business hours at 574-631-8111, [oithelp@nd.edu](mailto:oithelp@nd.edu) or chat online at: [help.nd.edu](http://help.nd.edu).