



HAMMES TECH HUB

SALES • SERVICE • SUPPORT

AT THE HAMMES NOTRE DAME BOOKSTORE

Work Authorization and Pricing

Apple Warranty Repairs:

- There is NO charge if device is covered under Apple Warranty Guidelines
 - Accidental damage is covered by AppleCare+ with the appropriate service fee
 - 3rd Party software issues are NOT covered by AppleCare+

Other Services:

- Diagnostic fee: \$50
- Hardware repair: \$75
- Backup and re-install OS (OperatingSystem and updates): \$75
- Screen Repair (unless covered by AppleCare+): \$75
- Data Recovery: up to 200GB \$40 over 200 GB: \$75
- Data Backup/ Migration to new computer: \$40
- Virus/Malware Removal: \$75 up to \$125 (Depending on severity)
- Labor: \$75 an hour

All prices above are in addition to the price of parts

Customer has read and accepted the following terms and conditions:

1. The Hammes Tech Hub / Hammes Notre Dame Bookstore assumes no responsibility for the integrity of data or software. All programs not bundled with the original Operating System will have to be reinstalled by the customer. It is the responsibility of the customer to **back-up any critical data prior to leaving the computer** with the Hammes Tech Hub.
2. If you are experiencing issues with the power adapter or battery, must check-in both the adapter and the computer.
3. If your computer is not picked up with-in 30 days after repair is complete, it will become property of the Hammes Tech Hub and be properly recycled.
4. The Hammes Tech Hub is not responsible for any additional issues that may become apparent during the repair process.
5. If data back-up or recovery is necessary during the repair process, you have the **option to approve or reject** a \$100 data recovery fee. However the Hammes Tech Hub recommends having a current back-up before checking in the computer.

Signed: _____ Date: _____

Printed Name: _____



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